

The logo for jamvee, featuring the word "jam" in blue and "vee" in red, with a trademark symbol (TM) to the right. The logo is set within a white circular shape that is part of a larger white graphic element resembling a stylized person or a drop.

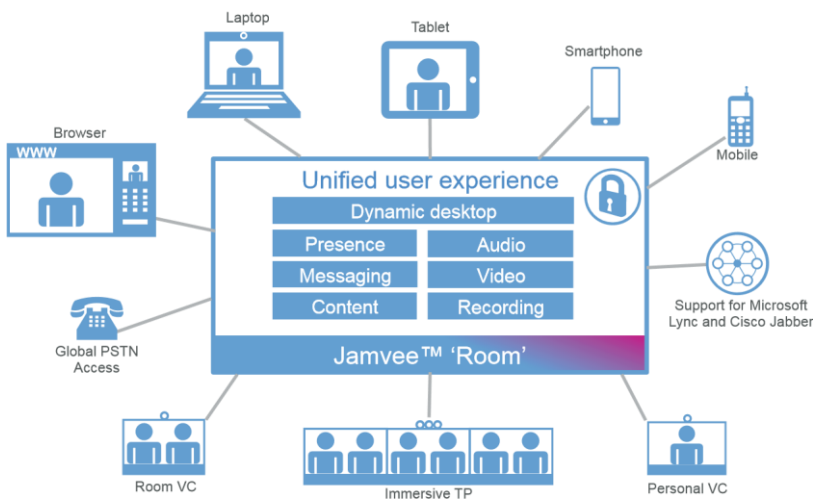
Service overview

Provided by



Meeting the collaboration needs of the enterprise

In today's global work environment, there's as much need to communicate outside the workplace as there is inside. To do this you need to integrate business collaboration tools with corporate and end-user devices. This not only provides flexibility to your business, but maximises your potential to collaborate effectively. So when it comes to selecting your audio, web, video and content-sharing collaboration tools, your business needs a consistent communication solution you can rely on.



With the jamvee™ Unified Communications platform, employees, customers, suppliers and partners can:

- Collaborate globally on an open API-based platform incorporating the latest technologies such as WebRTC
- Drive creativity through better team working with a business focussed blend of managed and prosumer services yielding agility and economies of scale
- Consolidate communication channels through native Microsoft Lync¹ interoperability
- Take advantage of a people-centred, software-based platform

What's more, it's all supported and delivered via our secure, global Tier 1 network — a network that peers with every other network on the internet. So say goodbye to communications barriers in the workplace and say hello to jamvee™. Collaborative, creative and commercial — unified communications on your terms.

Capability

- Integrated audio conferencing, video conferencing, content sharing, instant messaging (IM) and presence information
- Support for tens of thousands of simultaneous audio calls, thousands of web sessions, and hundreds of HD video connections simultaneously
- Virtual meeting rooms that provide a simple, easy way of connecting and collaborating, even across previously incompatible systems
- The ability to move seamlessly from one device to another during a conference, such as logging into a conference on an audio device on the way to the office. Then, once arrived, switching to a video device by simply selecting it in the jamvee™ app or logging in through your browser

Affordability

- Federate your Microsoft Lync¹ estate with us and you can then connect with other organisations that have already done so — reducing licensing costs and the complexity of federating with each other separately
- Simple commercial model that features multiple billing options, including Pay as you go (PAYG), minute bundles, and unlimited usage

Interoperability

- Turnkey Integration with comprehensive interoperability across common collaboration software and hardware, including Lync, Web browsers, apps, Cisco, Polycom, LifeSize and more
- Multi-device support: PC, Mac, smartphones, tablets, dedicated video conferencing systems, PSTN audio-only phones
- Microsoft Lync federation extends Lync collaboration capabilities outside your organisation, B2B
- Supports established audio and video standards, plus the latest web-centric protocols, including; VP8, Microsoft RTV, HTML5, WebRTC

Client Device Support

- Windows XP, v7, v8
- Mac OS
- Android (2H 2014)
- iOS 6/7 — iPad, iPhone 4 or newer
- Chrome browser via WebRTC
- IE and Safari via flash plugin

Other Supported Clients

- Jamvee™ on-demand video conf. app incl. Android smartphones & tablets
- Cisco Jabber

Microsoft Lync 2010 & 2013 & Lync-365

- Client support PC & MAC
- Presence integration
- enables presence initiated conferencing irrespective of device or technology

Integration

- Active directory/LDAP
- NAT / Firewall traversal
- SIP trunking

Connectivity & Network Design

- Delivered from the Cloud “as-a-service,” using our network and core infrastructure to give you global reach, carrier-grade scalability, inter-carrier exchange agreements, reliability, and security
- Hosted software-based platform allows flexible per person billing
- Call loading, management and distribution across multiple servers positioned in different geographical hubs
- End-to-end encryption using industry standards

Flexibility

- System APIs can be made available to partners and major enterprise customers, enabling integration into their unified communication systems and collaboration tools
- Service built on optimised software running on standard server platforms with highly integrated network management and reporting tools

“By delivering this experience as a service .customers can gain the advantage of turnkey provisioning and quality of service without the need for additional equipment or circuit installation.”

says Bill Haskins, Sr. Analyst and Partner at Wainhouse Research